

March 17, 2020

Dear Valued Customer,

Like you, we are continuously monitoring developments regarding the spread and impact of the coronavirus (COVID-19) pandemic. We want you to know that the health and safety of our customers, suppliers, and employees is our top priority.

We are actively monitoring information from the Centers for Disease Control and Prevention (CDC) and implementing standards based on its recommendations. Based on the latest information, we are keeping our employees informed and reinforcing health and safety best practices in each Horizon Solutions location.

This letter is provided to assure you that we have a response plan and procedures in place to support you and our employees. Please visit www.HorizonSolutions.com/covid-19-response to learn more about these plans and procedures, including the best ways to interact with us at this time. We will continue to monitor the situation daily and communicate any changes in our approach on this webpage.

As always, we are grateful for the opportunity to serve you. If you have questions or concerns, please contact your local Horizon Solutions representative, or you can call us at (800) 724-4750.

Sincerely,



John Kerkhove
CEO and President, Horizon Solutions

Horizon Solutions

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